



Your Electricity Retailer

OVO Energy
L22, 120 Spencer Street, Melbourne, VIC 3000
hello@ovoenergy.com.au
1300 937 686

Your bill at a glance

Tax invoice: [redacted] Issued: 7 Aug 24

Could you save money on another plan?
Based on your past usage our 'The One Plan - JUL2024v2' plan may cost you up to \$395.68 less per year than your current plan. The Australian Energy Regulator requires us to include this information. You can compare other plans by visiting Energy Made Easy on www.energymadeeasy.gov.au. Contact us to find out more.

Closing Balance
\$ [redacted]

Due Date
29 August 24



Your NMI 10-11 characters

National Meter Identifier (NMI): [redacted] 894

Supply Address:
[redacted]

The Australian Government and your State Government are supporting customers to reduce bills. Check the understand your bill section to see if you have received a rebate or concession. More information at energy.gov.au. The Queensland Government is providing a rebate to your account, funded by coal royalties.

Faults & Emergencies

To report faults and emergencies, call your local distributor Energex on 13 62 62 (24 hours).

Customer service and complaints

If you would like more information or assistance with your account or lodging a complaint, please visit us at www.ovoenergy.com.au or call 1300 937 686.

Ombudsman

If there is any issue with your electricity account that we have not been able to resolve, you can contact the Energy and Water Ombudsman on 1800 662 837.



Your Electricity Retailer

Electricity Account

TAX INVOICE/STATEMENT/ADJUSTMENT/NOTICE/RECIPIENT CREATED TAX INVOICE
RED ENERGY PTY. LIMITED ABN 60107479372



Your NMI 10-11 characters

YOUR ACCOUNT DETAILS	
CUSTOMER NUMBER	[redacted]
NATIONAL METERING IDENTIFIER (NMI)	[redacted] 949
SUPPLY ADDRESS	[redacted]

Could you save money on another plan?
Based on your past usage, you are on the best plan we can offer you.
The Australian Energy Regulator requires us to include this information.
You can compare plans from other retailers by visiting the Energy Made Easy website at www.energymadeeasy.gov.au

The Australian Government and your State Government are supporting customers to reduce bills. Check the understand your bill section to see if you have received a rebate or concession. More information at energy.gov.au.

YOUR BILL	
ISSUE DATE	[redacted]
AMOUNT DUE (INCLUDING GST)	\$81.07
DUE DATE	[redacted]

NEED HELP? GET IN TOUCH	
RED ENERGY ACCOUNT ENQUIRIES OR COMPLAINTS	131 806 www.redenergy.com.au
FAULTS & EMERGENCIES ENERGEX 24 hours	13 62 62
ENERGY & WATER	1800 662 837

HOW TO PAY

ONLINE
Ref No: [redacted]
Go to redenergy.com.au/pay to pay with AMEX, VISA, Mastercard, PayTo or PayPal

B Biller Code: [redacted]
Ref No: [redacted]
Contact your participating Financial Institution for information on BPAY.

BY PHONE
Ref No: [redacted]
Call 131 806 to pay by AMEX, VISA or Mastercard

billpay Billpay Code: [redacted]
Ref No: [redacted]
Present this invoice with your payment at any Australia Post outlet

DIRECT DEBIT
\$81.07 will be debited on [redacted]. To change this, please contact us by [redacted].

MYACCOUNT
Make a payment, update your payment details, set up e billing and move home all in one place at redenergy.com.au/myaccount

MAIL
Please post your cheque with this payment slip attached to:
Red Energy, PO Box 4136, East Richmond, VIC 3121

MAIL-IN PAYMENT SLIP

CUSTOMER NUMBER: [redacted]

DUE DATE: [redacted] AMOUNT DUE (INCLUDING GST) \$81.07



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Your Electricity Retailer



Important numbers

Nectr customer service: 1300 662 837
hello@nectr.com.au
For emergencies: 13 19 62 (Energex)
Energy and Water Ombudsman Queensland: 1800 662 837



National Metering Identifier (NMI): [redacted] 949

Your NMI 10-11 characters

Payment options
You can pay your bill in full each month via direct debit with your bank details or card.

Could you save more money on another plan?
Based on your past usage, you are on the best plan we can offer you. You can compare plans by visiting www.energymadeeasy.gov.au. The Australian Energy Regulator requires us to include this information.

The Queensland Government is providing a cost of living rebate to your household. The Australian Government is contributing funds for customers eligible under the Energy Price Relief Plan.

Tax Invoice	
Bill issue date:	[redacted]
Your account number:	[redacted]
Invoice number:	[redacted]
Due date	[redacted]
Amount Due	[redacted]